

QANTEL

Hospitality and Leisure System (HAL)

HAL® is an integrated modular system that helps control all aspects of property management. It is designed with the flexibility to meet your present needs and to easily expand as your business grows.

The Front Office system is organized by department. Thus clerks work with only those functions required for their job. All departments are online and share appropriate information.

The HAL software provides a system that:

- ◆ includes user-defined options for customizing reports, guest information, and menus.
- ◆ facilitates employee training by using a training hotel that is separate from the live database.
- ◆ offers "what if" forecasting by management with the ease of creating multiple databases.
- ◆ provides complete audit trails of the system activity by time, operator, and function.
- ◆ supplies help functions for hard to remember codes or new operators.
- ◆ combines use of system reports and custom reports defined by the property to meet specific requirements.
- ◆ aids new operators with easy access to on-line documentation which can be used for training notes, specific hotel policies, or the standard user documentation provided with HAL.
- ◆ allows multiple security levels for protecting an entire menu or a specific program, and restrictions by user ID or terminal.
- ◆ separates the user's sign-on password from the user ID reference on the audit trail reports within the HAL system for complete security and accountability.
- ◆ accesses other databases (for multiple properties) easily within the menu system.
- ◆ integrates all Front Office functions so other departments always have access to up-to-date information.

The Front Office modules described in the following pages are available as a stand-alone system or can be set up to work in conjunction with a number of other modules.

The HAL Front Office system may be interfaced to:

- ◆ General Ledger, providing automatic transfer of each day's revenue and transaction information for updating each account.
- ◆ Accounts Payable, supplying travel agents with commission checks, including vouchers that detail the guest stay information.
- ◆ Condominium Management, producing owner reports and billing based on unit revenue and stay information.
- ◆ Point-of-Sale systems, with the ability to verify credit limits, charge restrictions, or guest names and folios before sending the transaction to the HAL folio.
- ◆ PBX systems, including maid status changes from the room, message waiting, and display of caller's name.
- ◆ Call Accounting systems, with automatic posting of each call to a guest folio or house accounts.
- ◆ Energy Management systems, transferring information about room status changes for thermostat control.
- ◆ In-Room Movie Billing systems, with charges for each movie posted by the system to the guest's folio, eliminating manual postings or lost revenue.

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For information on how QANTEL Products can benefit your business, contact Qantel Technologies, Inc. or your local QANTEL Product Dealer.

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